

W-01212A-12-0309  
SW-20445A-12-0310  
W-03720A-12-0311  
W-02450A-12-0312  
W-02451A-12-0313  
W-20446A-12-0314  
W-01732A-12-0315

ORIGINAL  
ARIZONA CORPORATION COMMISSION  
RECEIVED  
UTILITY COMPLAINT FORM



Investigator: Scott Friedson

Phone:

2013 MAR -4 A 10: 18

Fax:

Priority: Respond Within Five Days

ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

Opinion No. 2013 - 108938

Date: 2/28/2013

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By: Marianne

Graves

Account Name: Marianne Graves

Home:

Street:

Work:

City: Mohave Valley

CBR:

State: AZ Zip: 86440

is: Home

Utility Company: Willow Valley Water Co., Inc.

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

2/28/13

\*\*\*\*\*WATER\*\*\*\*\*W-01732A-12-0315\*\*\*\*\*OPPOSED\*\*\*\*\*

I have concerns regarding the 74% increase proposed for the Willow Valley area. Although improvements to any infrastructure is necessary and costly, 74% seems ridiculously high. Improvements to systems that can be shared by all other customers should be spread out. (i.e. computer systems that require updating etc.). And no increase should be considered if drinking quality is not there. Rates should also be tiered and increased over time - not all at once.

Thank you,  
Marianne Graves  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed in docket number W-01732A-12-0315. CLOSED  
\*End of Comments\*

Date Completed: 2/28/2013

Opinion No. 2013 - 108938

